Zoom Account Migration, Switch, and Confirmation

- 1) After downloading and installing the latest Zoom update (8/17/2020) from Self-Serve you will be prompted to sign in, as in the picture below.
- 2) Click Sign In.
- 3) Click Sign in with SSO.

•	••			
zoom	Sign In			
	ŧmail		Sign In with SSO	
	Password	G	Sign In with Google	
sign in	🗹 Keep me signed in		Sign In with Facebook	
Version: (< Back			

4) Enter *episd-org* when asking for "Your company domain" NOTE: hyphen is very

••			
	Sign In with SSO		
	Your company domain	.zoom.us	
	Ldon' e company domain	Continue	

important to put in between epsid-org.

- 5) A webpage will open with the instructions to "Confirm your email address" will appear in the web browser.
- 6) Click on Confirm your email address.



Category: Applications Subject: Zoom August 2020 7) A new page will appear indicating that an email has been sent to your email address.



8) Go to your Outlook account and look for an email from Zoom with the subject of "Confirm the requested change".



9) Click on Switch to then new account.



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≪∋ Reply all ∨ 📋 Delete 🚫 Junk	
Confirm the requested change to yo	bur Zoom account
	Hello
	You are currently a member of the Zoom account , and you are trying to sign into the new Zoom account El Paso ISD (ESC 19) (episd-org.zoom.us). If you want to switch to become a member of the account El Paso ISD (ESC 19), click the button below within 24 hours.
	Switch to the new account
	If the button above does not work, copy the link below and paste it into your browser.
	https://episd-org.zoom.us/invite_continning?code=aCCTxpm_tt2D1k03z6qZR5uww 3SWMFgb8EkteazPcOb_BCkAAAF0HthWWAABUVADUmFjbWVVDD0yN0BGKI 2ZC50xmcDK48IRY00V/WMVWTFsyUUVDmVGB4FA100+pUWVFBATC1 C6jA1ak3pQWcAFIFyWk4wYzRUJTDRIRPO085NXVqUVEAAAAAAAAAAAAAAAAA
	You do not need to take any action to remain a member of the current account.
	Thank you for choosing Zoom. -The Zoom Team

10) Click on I Acknowledge and Switch.

← → C S episd-org.zoom.us/in	rle_confirming?code=xCCTxpm_H2OTRoIz6q2Rburne3SWMFgb8EKHea2PCHQ.BQkAAAF6FFHeWWAA8UYAUdmFyb	www.cocywoalecizz 🖈 💿 🛸 👰 🏌
zoom		Support English -
	By accepting this invitation, you are switching to a new Zoom account	
	Before you switch, be aware of the following:	
	 After you switch, you can still access your own data, such as your meetings and recordings. 	
	 Your role in the new account will be "member". This role might have fewer privileges than your role in your current account. 	
	Your new eccourt might not provide access to all of the four a you have in your current accessed. TAcknowinger and Smitch For	
	Cepyright 82020 Zoom Video Communications, inc. All rights reserved. Privacy & Legal Policies	0

11) A message stating "We are switching your account" will appear.

zoom		Support English +
	We are switching your account	
	The process will take some time. In the meantime, you can continue to use Zoom as usu	al
	Consulate 8/0/20 Team Video Communications for All clobe second	

12) Go to your Outlook account and look for an email from Zoom and open.



Technology Support

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13) Click on Update Account Information.



14) A message stating "We are switching your account" will appear.

$\rightarrow c$	episd-org.zoom.us/invite_confirm?code=aCCTxpm_tt2D1ko3z6qZR5uww35WMFgb8EKHea2PChQ.BQkAAAF0HHwW	VuAABUYAUdmFybWVuODQyN0BlcGlzZC5 🖕 💿 🌧 🧖
	zoom	Support English +
	We are switching your account	
	The process will take some time. In the meantime, you can continue to use Zoor	n as usual.
	Copyright ©2020 Zoom Video Communications, Inc. All rights reserved	4. 🔰

15) Go to your Outlook account and look for an email from Zoom with the subject of "Zoom account invitation result", this will confirm that your account has been successfully switched.



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16) A prompt will appear asking for you to allow Zoom to open "zoom.us" or the Zoom desktop version, please allow so you can use zoom.

	iii epise-org.zoom.us 🖒	0 0
zoom		Support English -
	Sign in with SSO	
	Click Allow on the dialos shown he was between if was don't see a dialos stick Launch Zoom below. Do you want to allow this page to open "zoom us"?	
	Cancel Allow	
		0

17) **IMPORTANT**: From now on you will now sign in through *Sign in with SSO* only, making sure to enter your entire email address and ensuring that you use a hyphen after episd, instead of a period, to log in successfully.

••	
	Sign In with SSO
	Your company domain @episd-org .zoom.us
	I don't know the company n Continue
< Back	

